



FIND WHAT MATTERS

Warranty Information

All Burris Optics (with the exception of Thermal products) are covered by the Burris Forever Warranty™. We will repair or replace your Burris optic if it is damaged or defective. The warranty is automatically transferred to future owners.

- No repair or replacement charge
- No warranty card needed
- No receipt needed
- No questions asked

The Burris Forever Warranty does not cover loss, theft, deliberate damage or cosmetic damage that does not hinder the performance of the product.

How It Works

For warranty service...

- Please visit our support portal to submit a request for warranty service: [Burris SupportSync](#)
- Insure the shipment and keep the shipment tracking records. Burris can't be responsible for your product until we physically receive it.
- Prepay the shipping charges and ship by mail, UPS, or other parcel service.
- From within Canada, send to **1010 Thornton Rd S, Oshawa, Ontario, L1J 7E2**.

Burris pays for shipping back to you.

Limited Thermal Warranty

The Burris Limited Thermal Warranty varies based on country. Click below to learn more:

- [International Thermal Warranty](#)

Additional Legal Information

There are no other warranties, express or implied, contained herein, except such that may arise under certain state laws. In that event, said implied warranties are limited in scope and duration to the terms of this warranty.

Burris is not liable for incidental or consequential damages, including but not limited to lost profits or other economic or commercial losses.

This warranty gives the owner certain legal rights, and possibly other rights, which may vary from state to state. Under the guidelines of the Consumer Protection Agency, this is considered a limited warranty.



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Things you should check before returning the scope

A significant number of scopes are returned to Burris each year that are found to function perfectly. To avoid unnecessary delays and expenses, we encourage you to check for the following conditions.

Insufficient windage adjustment

1. Base mounting holes drilled out of alignment with center of bore
2. Barrel threaded into receiver at an angle
3. Scope tube bent at bell or eyepiece

Solution—Use Burris universal bases with windage adjustment or Signature Rings and Pos-Align Offset Inserts to correct any alignment problem. Bent tube must be returned to Stoeger Canada for non-warranty repair.

Insufficient elevation adjustment

1. Receiver diameter out of specification
2. Barrel threaded in at an angle
3. Scope tube bent

Solution—Receiver or barrel problems will require shimming or the use of Burris Signature Rings and Pos-Align Offset Inserts. .001" will move point of impact approximately one inch at 100 yards. Bent tube must be returned to Stoeger Canada for non-warranty repair.

Grouping or accuracy

1. Barrel or chamber throat erosion
2. Stock warpage
3. Stock Bedding problem
4. Loose mount
5. Heavy trigger pull

Solution—Consult with competent gunsmith

Focus or image not clear

1. Object too close
2. Eyepiece out of focus
3. Parallax adjustment not set correctly

Solution—Read instructions on how to focus reticle and parallax adjustments.

