

The Steiner Heritage™ Warranty means we stand behind our products. Over half a century of experience building rugged and reliable, mil-spec product and supplying them to armed forces all around the world allows us to have this kind of confidence. We at Steiner are totally committed to the very highest standards of quality, dependability, and most of all customer satisfaction. Our Heritage™ Warranty assures you of that commitment.



STEINER HERITAGE™ WARRANTY - FOR THE LIFE OF THE PRODUCT

Covers Binoculars, Riflescopes, Rings, and Mounts.

Valid in U.S. and Canada only on items manufactured since 2014.

Products manufactured prior to 2014 are covered by the warranty as stated on the original packaging. For warranties in other countries, please visit www.Steiner.de

We will repair or replace the product at no charge to you. The Steiner Heritage Warranty does not cover loss, theft, deliberate damage or cosmetic damage that does not hinder the performance of the product.

- No warranty card needed.
- No receipt required.
- Warranty is fully transferable to future owners of the product.
- Excludes electronic components which are covered by a 3-year warranty
- Excludes accessories.

To register your product online, visit the Binoculars and Riflescopes Warranty Registration page at <https://www.steiner-optics.com/optics-product-registration>

STEINER 2-YEAR WARRANTY

Covers all Night Vision Devices, Laser Aiming Solutions, Beacons and Battle Lights.

Valid in U.S. and Canada only.
For warranties in other countries,
please visit www.Steiner.de

For 2 years from the date of purchase, this warranty covers all laser, optical and electrical components, materials and workmanship.

Warranty is void if the product has been abused, misused, neglected, or disassembled prior to the return to the manufacturer.

To register your product online, visit the Laser Devices and Battle Lights Warranty Registration page.
<https://www.steiner-optics.com/optics-product-registration>

CUSTOMER SERVICE

Your Steiner optics are backed by a commitment to optimum performance and your complete satisfaction - today, every day, for generations to come. Any questions or concerns will be quickly addressed by experts at our national headquarters in Greeley, Colorado. Just call us at **970-356-1670 (888-228-7747 toll-free)** Monday through Friday from 8:00 AM to 5:00 PM MST. Or, email us at info@steiner-optics.com. To post ideas, comments or suggestions, go to our Facebook page. We always welcome your input.



STOEGER CANADA (1990) LTD.

1010 THORNTON RD. S. • OSHAWA, ONTARIO • L1J 7E2

PHONE: (905) 436-9077 • FAX: (905) 436-9079

Service Email: service@stoegercanada.ca

Stoeger Canada Warranty Service Form

Date of Purchase: _____

Dealer/Customer Name: _____

Return Address: _____

Contact Phone Number & Email Address: _____

Name of Dealer / Store where firearm was purchased: _____

Brand of Firearm: _____ Model of Firearm: _____

Serial Number of Firearm: _____

Issue With Firearm: _____

Please include a copy of the bill of sale or proof of purchase with repair.

A copy of the registration certificate must be included for restricted or prohibited firearms

Important Information:

When sending a firearm to Stoeger Canada for warranty service, please be advised of the following:

It is the customers responsibility to package the firearm in a manner that it will not get damaged in the shipping process. All firearms must be shipped by the most secure means, with signature required as per the Firearms Act. Please review the Firearms Act before shipping to ensure compliance.

<http://laws-lois.justice.gc.ca/eng/acts/F-11.6/>

Freight to Stoeger Canada must be prepaid. Stoeger Canada's warranty policy covers return shipping only.

Do not ship Purolator if shipping from a private residence.

General turn around time for warranty service is 4-8 weeks. For firearms sent for service without proof of purchase, Stoeger Canada will use the serial # of the firearm to validate warranty status. For firearms past the manufacturers warranty period, customers will be contacted with a quote, including parts and labour. Gunsmith hourly rate is \$75.00 for non warranty related service. Please note that general cleaning and maintenance are not covered under warranty and will be charged at the hourly rate.



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Service Email: service@stoegercanada.ca

Formulaire de Service de Garantie Stoeger

Date d'achat: _____

Nom du client/magasin: _____

Adresse de retour: _____

Numero de téléphone et adresse courriel: _____

Nom du magasin de l'achat de l'arme à feu: _____

Marque de l'arme à feu: _____ Modèle de l'arme à feu: _____

Numéro de série: _____

Description du problème: _____

S.V.P. INCLURE UNE COPIE DE PREUVE D'ACHAT

Une copie du certificat d'enregistrement de l'armes à feu doit être incluse pour les armes à autorisation restreintes ou prohibées

INFORMATIONS IMPORTANTES:

Lors de l'envoi de l'arme à feu pour Service de Garantie chez Stoeger Canada, veuillez prendre note des directives qui suivent.

Le client est responsable d'emballer l'arme à feu d'une façon sécuritaire afin d'éviter l'endommagement durant l'expédition. Toutes les armes à feu doivent être expédiées par les moyens les plus sûrs, avec la signature requise conformément à la Loi Sur Les Armes à Feu. Veuillez examiner la Loi avant l'expédition pour assurer la conformité.

<http://laws-lois.justice.gc.ca/fra/lois/F-11.6/>

Les Frais de Livraison doivent être Prépayés. La politique de Garantie de Service chez Stoeger couvre seulement les frais de transport pour le retour de l'arme à feu. Ne pas expédier par Purolator si l'envoi est une résidence privée.

Le délai du retour de Garantie de Service est généralement 4 à 8 semaines. Dans le cas, où l'arme à feu est envoyé sans preuve d'achat, le numero de série de l'arme sera utilisé pour faire valider la Garantie. Dans le cas où la période de Garantie du Fabricant de votre arme à feu est terminée, vous serez contacter avec une soumission du coût incluant, pièces et frais de manutention. Les frais de l'armurier sont de \$75.00 de l'heure pour les services reliés aux fusils sans Garantie. Veuillez noter que le nettoyage et l'entretien général ne sont pas couverts par la garantie et seront facturés au tarif horaire.