

# FRANCHI

FEELS RIGHT

## 7-Year Limited Warranty

A new Franchi firearm is warranted only to the original retail purchaser for 7 years from date of purchase.

We do recommend keeping a copy of your original proof of purchase.

- This warranty applies only if the firearm was purchased from an authorized Franchi dealer in the Canada.
- Stoeger Canada will, at its option, repair or replace, without charge, any Franchi firearm that fails due to a defect in materials or workmanship.
- Parts and labor are included. Repairs are warranted for the duration of the original warranty.
- It is the customer's responsibility to inspect this particular product prior to purchase to ensure that it is free from defects or damage.

### Replacement Firearms

- If Stoeger Canada replaces a Franchi firearm under this warranty, you will receive a new 7-year warranty.
- Stoeger Canada will return replacement firearms to you via prepaid freight.

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### What Is Not Covered

This warranty does not cover defects or damage caused by...

- Misuse or accidents
- Failure to provide proper care or maintenance
- Failure to comply with instructions in the manual
- Normal wear and tear
- Rust or corrosion
- Obstructions in the barrel

This warranty does not cover any claims made by the second or subsequent owner of any Franchi product.

Any unauthorized alteration or modification of the firearm will void this warranty.

Stoeger Canada/Franchi shall not be responsible for any claims involving this firearm that result from the use of faulty, non-standard, remanufactured or reloaded ammunition.

Stoeger Canada/Franchi assumes no liability for consequential, punitive or other damages (except as set forth herein) related to any product failure or warranty claim.

Stoeger Canada/Franchi does not authorize any dealer or any other person to vary the terms of this warranty or to make any other express warranties.

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## To Obtain Warranty Service

For warranty service, follow the steps below or take your firearm to your local authorized Franchi dealer. Please note: Dealers do not perform any warranty service.

### 1. Register your product at [www.stoegercanada.ca](http://www.stoegercanada.ca) (required).

- To Request a Case with Stoeger Canada, you must register your product first. Click here for product registration page.
- Or call Stoeger Canada Service department at (905) 436-9077 or (800) 263-1945, 8:30 a.m. to 4:30 p.m. EST, Monday through Friday.

### 2. Ensure that the firearm is completely unloaded.

- It is dangerous and illegal to ship a loaded firearm through the mail.
- Visually and physically check both the chamber and the magazine.
- If for any reason the gun cannot be completely unloaded prior to shipping, call Stoeger Canada Service department at (905) 436-9077 or (800) 263-1945 for assistance.

### 3. Prepare your unloaded gun for shipping.

- Put your firearm in the original box, if available, with the spacers in place to prevent the bolt from contacting the forend. It is the customers/dealers responsibility to package a firearm in a manner that will prevent damage during transit
- If you do not have the original box, it is best to ship the gun, assembled, in a hard gun case, wrapped with shipping paper or placed in suitable cardboard box
- Request a case with Stoeger Canada. Click here to start a Case Request
- Once you received your case number, write it on the outside of the shipping box.
- Insure the package for the replacement value of the gun. Stoeger Canada shall not be responsible or liable for firearms damaged during transit.
- C.O.D shipment will be rejected.

### 4. Ship to this address:

 **Stoeger Canada**

Attn: Service Department  
1010 Thornton Rd S  
Oshawa, ON L1J 7E2

## Where To Get Further Help

If you have questions concerning this warranty, please contact the Stoeger Canada Service department:

### **Stoeger Canada**

Attn: Service Department

1010 Thornton Rd S

Oshawa, ON L1J 7E2

Phone: (905) 436-9077 or (800) 263-1945

Email: [service@stoegercanada.ca](mailto:service@stoegercanada.ca)