



**STOEGER CANADA (1990) LTD.**

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## Stoeger Canada Warranty Service Form

Date of Purchase: \_\_\_\_\_

Dealer/Customer Name: \_\_\_\_\_

Return Address: \_\_\_\_\_

\_\_\_\_\_

Contact Phone Number & Email Address: \_\_\_\_\_

\_\_\_\_\_

Name of Dealer / Store where firearm was purchased: \_\_\_\_\_

Brand of Firearm: \_\_\_\_\_ Model of Firearm: \_\_\_\_\_

Serial Number of Firearm: \_\_\_\_\_

Issue With Firearm: \_\_\_\_\_

\_\_\_\_\_

Please include a copy of the bill of sale or proof of purchase with repair.

**A copy of the registration certificate must be included for restricted or prohibited firearms**

### Important Information:

When sending a firearm to Stoeger Canada for warranty service, please be advised of the following:

It is the customers responsibility to package the firearm in a manner that it will not get damaged in the shipping process. All firearms must be shipped by the most secure means, with signature required as per the Firearms Act. Please review the Firearms Act before shipping to ensure compliance.

<http://laws-lois.justice.gc.ca/eng/acts/F-11.6/>

Freight to Stoeger Canada must be prepaid. Stoeger Canada's warranty policy covers return shipping only.

Do not ship Purolator if shipping from a private residence.

General turn around time for warranty service is 4-8 weeks. For firearms sent for service without proof of purchase, Stoeger Canada will use the serial # of the firearm to validate warranty status. For firearms past the manufacturers warranty period, customers will be contacted with a quote, including parts and labour. Gunsmith hourly rate is \$75.00 for non warranty related service. Please note that general cleaning and maintenance are not covered under warranty and will be charged at the hourly rate.